



FAMILY HEALTH PARTNERSHIP CLINIC

2024 GRATITUDE REPORT

PROVIDING HIGH QUALITY HEALTHCARE
REGARDLESS OF THE ABILITY TO PAY

Letter from our Executive Director, Suzanne Hoban

As I write this letter in mid-August, I'm reminded that our Gratitude Report is a chance to look back over what we've been able to achieve with the help of our generous community. I also have the opportunity to look ahead. For three months, September, October and November, I will be on a long planned sabbatical for rest, reflection and renewal. Not, as some have posited, 'retirement'.

When we started the clinic in 1996, I had no idea that we would be where we are today. We have a fully functioning drug dispensary, integrated mental health care, integrated dental care, a robust food pantry, a stellar patient navigation team, and exceptional health outcomes for our patients that outshine national metrics.

That's a lot.



And there's more to do. As we look ahead to this upcoming year, we are expanding our dental program, implementing a more robust care management program for our sickest patients, and participating in a collaborative program with other groups to deliver food pantry boxes to an under-resourced area of the county.

All of these programs will be launched while I am away, bringing to mind another word – 'readiness'. Our remarkable team has worked to ensure that not only will the clinic survive a short term absence, it will thrive, proving that organizations must depend on a shared vision, a shared responsibility and a shared passion in order for the organization to be sustainable. And when this is shared by our community of supporters – like you – we can continue to grow to meet the ever changing needs of our area.

Thank you for your shared commitment to the people we are privileged to serve. And remember to take some time for yourself to rest, reflect and renew.

— Suzanne

“ We started volunteering at the Care4 race in 2011 after losing a family member to breast cancer. The enthusiasm and dedication of the FHPC staff impressed us and the event was extremely well organized. This is an organization that treats everyone with respect and deserves the support of the local community. ”

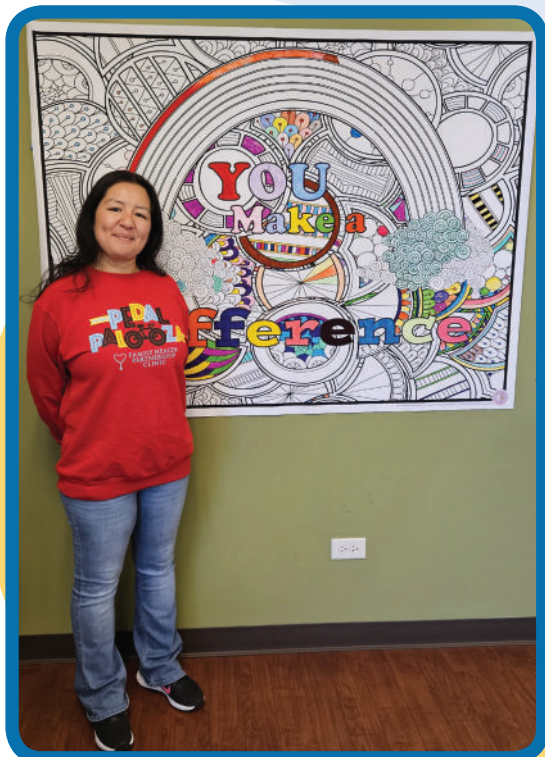
— Mary & Paul Benson, Richmond

Jose Luis, 45

Moving to Illinois from Mexico 17 years ago brought with it a few challenges, one of them being where to find healthcare. Jose Luis feels fortunate to have had a family member who told him about the clinic, then based in Woodstock. "I found out I had diabetes and needed insulin, then high blood pressure, years later I had COVID," explained Jose. "I spent 10 days in the hospital with COVID and was told if the medication did not work in 3 days, I would not live. I was so terrified that I could not even tell my family, I could only pray. When I was discharged, I was on 10 pills/day for all of my problems."

After the hospital scare, Jose Luis knew he needed to make changes in his life. Working with the Clinical Team and the Patient Navigator, they explored options for more intensive medical treatment. "They helped me to get through all of the paperwork needed for more medical assistance. That helped me to lose 80 pounds. I get up at 5am now, I feel so good, I go to work out, then I clean my truck, and sometimes I run 2 miles with his son," Jose Luis shared. "I am so grateful to everyone at the clinic and to God. It was not an easy road but I am very blessed."

"I am not done, I want to lose more weight and check into knee surgery to correct the years of damage to my knees so I can keep on running my food truck business. I also want to continue fishing and swimming with my boy for many more years," Jose Luis said with a huge smile.



Sandra, Volunteer Translator

"I was looking online for volunteer opportunities and after trying another organization, I was so happy to find the clinic," said Sandra.

"After volunteering here for 6 months and helping interpret patients' health issues, and listening to the clinical teams' advice about diet and not eating right, I was motivated to start to lose weight myself. I talked to my family about eating right and passed on what I learned about carbs turning into sugar and how stress can impact our bodies," Sandra said.

"These are not things I learned about growing up, and I think others in our community maybe just like me. We need to recognize that not all pains are normal, and we need to get help sometimes." She recalls that when she was growing up, "We never talked about eating right, cholesterol or blood pressure. I think it is common in our Hispanic culture to assume some health issues are nothing to worry about and we simply have a cup of tea and forget about it. I have learned that is not always the best way."

HEALTH SERVICES

Patient visits -

5,869

New patient visits -

226

Mental health therapy sessions -

610

Medical & Dental provider hours -

3,596

Number of prescriptions -

12,612

Lab & Imaging tests -

14,932

Mammograms -

448

Diabetic diagnostic tests -

1,491

Pounds of food -

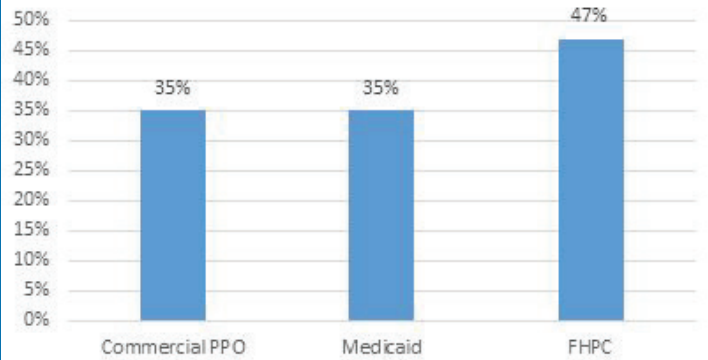
4,227

Since 1996, you & FHPC have been making our community a healthier place to live.

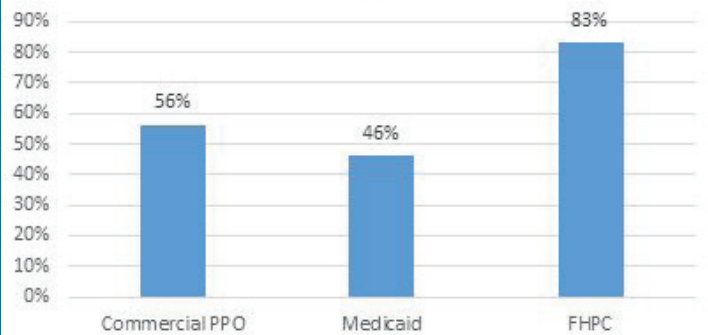


HEALTH OUTCOMES

Diabetes Under Control Jan - June 2024



Hypertension Under Control Jan - June 2024



Patient satisfaction: 1-Poor, 5-Excellent

Making appointments	100%	Good/Excellent
Reception	100%	Good/Excellent
Doctor visit	100%	Good/Excellent
Instructions clear	100%	Good/Excellent

Value of medication dispensed -

\$1,581,928

Patient Comments:

"You are all great – don't change a thing."

"I am so grateful to everyone! You've saved my life!"

"Good service, good attention. Thank you for being patient with me and with everyone."

"I have recommended many people to come to you."



SUPPORTING ORGANIZATIONS



Because the Clinic does not rely on government funding for its operations, we appreciate the tremendous community support we receive. We also appreciate the businesses and organizations that have partnered with us to help deliver services to those who would otherwise go without. Some of our community partners who have provided funding, services, or in-kind contributions from the period July 1, 2023- June 30, 2024.

The following individuals were honored or remembered at the Family Health Partnership Clinic.

IN HONOR OF

- Joan Bean
- Chris Burger
- Bill & Marcy Busse
- Bill & Barb Dodds
- Ainsley Evans
- Suzanne Hoban
- Steve Nuneman
- Kathy Rauch
- Barbara Reiche
- Dr. & Mrs. Skopoc
- Jerry Sullivan
- Ruth Weiler

IN MEMORY OF

- Bonnie Giles
- Barry Goldberg
- Elaine Hill
- Joan M. Jones
- Harold Knaack
- John Lukanitsch
- Richard Montemurro
- Connie Renno
- John Sullivan

- Abbott Laboratories Fund
- Abbvie Foundation
- Advia Credit Union
- Advocate Good Shepherd
- Ali Family Charitable Fund
- All Safe Self Storage
- Alliance Contractors
- Althoff Industries
- American Community Bank & Trust
- Anderson's Candy Shop
- Arch Insurance Group
- Avient Corporation
- B & Z Electrical Contractors, Inc.
- Baxter & Woodman Cares
- Baxter Credit Union
- BCU
- Bethany Lutheran Church
- Biker Dude Burgers
- Blue Ribbon Millwork
- Book Vine
- Boone Creek Cabinetry & Design
- Bright Light Medical Imaging
- Brown Family Charitable Fund
- Buddyzy
- Cary Grove High School Interact Club
- Cattleman's
- Colley Elevator Co.
- Colon Cancer Coalition
- Color Me Mine
- Country Donuts
- Countryside Flower Shop & Nursery
- Cross Kicks Fitness
- Crosstown Management
- Crystal Lake Bank & Trust
- Crystal Lake Brewing
- Crystal Lake Central Interact Club
- Crystal Lake City Lifestyle
- Crystal Lake Lions Club
- Crystal Lake South National Honor Society
- Dairy Queen of Woodstock
- DeFiore Funeral & Cremation Service
- Derick Dermatology
- Direct Relief International
- Down 2 Earth
- Enclave Crystal Lake
- Expert Roofing
- First Congregational Church of Crystal Lake
- First Congregational Church of Huntley
- First United Methodist Church-McHenry
- FNBO
- Foglia Family Foundation
- Full Circle Foundation
- Gavers Community Cancer Foundation
- Gerry & Bill Cowlin Foundation
- Gordon Flesch Charitable Foundation
- Grace Lutheran Endowment Fund
- Great Lakes Credit Union
- Haley Family Foundation
- Harvard Factory Automation
- Heritage Title
- Hillview Realty & Building
- Hoffman Orthodontics Ltd.
- Holzlager Brewing Company
- Illinois Association of Free and Charitable Clinics
- Illinois Cancer Specialists of Fox Valley
- Independence Health & Therapy
- Isabel's Family Restaurant
- JP Morgan Chase Foundation
- Kay & Jack Grossman Charitable Foundation
- Kessler Family Foundation
- Kishwaukee Brewing Co.
- Knaack Foundation
- Kraft Heinz
- Kunes Family Foundation
- La Rosita Supermarket Harvard
- Lakers Hockey Club Association
- Lankford Construction Company
- Law Office of Christopher Haaff
- M.A.B. Landscape Group
- Marengo Fire Department
- Marengo Police Department
- Marengo Tool & Die Works
- Master Card Employee Engagement Fund
- McHenry County Department of Health
- McHenry County Living
- McHenry County Mental Health Board
- Mental Health Resource League
- Mercy Health System
- Mixed Media Group
- Morgan Stanley
- Morrissey Family Businesses
- Music in Motion
- Never Ending Cycles
- Northwest Herald
- Northwestern Medicine
- Northwestern Medicine Medical Staff
- Nunda Township Community
- Gardeners
- Old National Bank
- Orthollinois
- Pink Door Thrift Shop
- Plaspros, Inc.
- Prairie Community Bank
- Prairie Ridge High School Cheer
- Prevent Cancer Foundation
- Raising Canes
- Ridgefield Flooring
- Ridgefield-Crystal Lake Presbyterian Church
- Rotary Club of McHenry
- Ruggero X Partnership
- Salon MACKK
- Sam's Club
- Sasser Family Companies
- Saunders Funeral Home & Crematory
- Scorched Earth Brewing
- Snap-On Tools
- Social Indoor
- Sofie's Whiskey & Wine
- St. Patrick Church
- Star 105.5
- Starbucks
- Steffan's Jewelers
- Stryker
- Sylver Studio Photography
- Target Circle
- Tellnar, Inc.
- The Breakers Restaurant
- The Community Foundation for McHenry County
 - Belle Allen Fund
 - Liebman Endowment
 - Yager Family Fund
- The Goal Line Sports Bar and Grill
- The Mather Group
- Thrivent Financial for Lutherans
- Tree of Life Unitarian Universalist Congregation
- Trinity Lutheran Church
- United Way of Greater McHenry County
- VNA Foundation
- Waggin' Tails Rescue
- Walmart
- Wear Did U Get That?
- Weinrich Law Firm
- Wells Fargo
- Willow Springs Foundation
- Woodstock Independent
- Woodstock Sterile Solutions
- Zebra Technologies

PARTNERS

Snap-on

The distribution center management team had a lot to share about their history with the clinic. Bob Vogt, Juanita Smail and Liz Guzman were very aware of the role that they have taken on as a partner since 2018 and now a presenting sponsor of the Care4. Juanita shared, "all of us have a family member and even some employees here who were impacted by breast cancer."



"Besides providing good paying jobs, we at Snap-on focus on things that serve the whole community," Bob said. Juanita explained, "We are happy to provide an individual bag of goodies to recognize each breast cancer survivor and to help with the packet pickup days before and the day of the event." Snap-on even partially subsidizes the registration fee for those who participate in the race and provides a Snap-on recognition shirt.

"Taking a tour of the clinic surprised me; how modern it was, how many volunteers showed up to support, and how they even help patients find other advanced medical options when needed," Liz described. "I know that working in healthcare can be tough but there is great energy from everyone I have ever met from the clinic," Bob shared. "We think it is great that everyone has a place to go for the healthcare that they need," Juanita said.

STATEMENT OF ACTIVITIES

Revenue

Grants	659,622
Contributions	581,069
Program Service Fees	374,844
Donated Goods & Services	130,657
Special Events	327,965
Investment Income (Net)	(248,288)
Total Revenue	2,322,445

Expenses

Medical Services	1,804,305	82%
Management & General	165,794	8%
Fundraising	238,926	11%
Total Expenses	2,209,025	

Change in Net Assets	113,420
Net Assets Beg. of Year	4,916,928
Net Assets End of Year	5,030,348

Advia Credit Union

Cali Draffkorn, Regional Director Advia Credit Union with locations in IL, WI & MI, works to support organizations that align with the company's social mission. Advia is not for profit, and focuses on food, housing, transportation and financial wellness. When Advia acquired Golden Eagle Bank, they learned of Golden Eagles's sponsorship of the clinic. Advia decided it was something that they wanted to continue because the clinic's holistic approach aligns to their mission. In fact, this year, Advia decided to be a premier sponsor of all three of the clinic's fundraising events.

Cali shared that she had been walking in the Care4 breast cancer 5K for many years in honor of her husband's aunt who passed away from breast cancer. She did not know the race supported the clinic but was happy to learn of the connection and all of the services that the clinic provides. At Advia, they see many people with medical debt in the financial wellness work that they do. "People have medical events just happen to them and it's not their fault. They shouldn't be burdened by that debt and we love to see how the clinic gives people options to avoid such impacts" Cali said.

At the recent Soiree event Cali said, "We could tell supporters and volunteers really believe in the work that the clinic is doing. Hearing Dr. DeHaan's testimonial about how he sees his work at the clinic to be the way he had always hoped healthcare could be was truly inspiring," said Cali. Advia is pleased to be partners in this community with the clinic working together to make things better.



Orthollinois

"Orthollinois' charitable focus is on local organizations having a high impact on improving community member's economic, health, and social well-being within our areas," according to Lynne Pratt, Marketing Communications Director. This focus along with submissions from employees led Orthollinois to find and support the clinic.

The first year that Orthollinois sponsored our Care4, they were focusing specifically on health and wellness causes. "This focus along with employees who had a personal connection, made getting involved in the event so easy. We see a sense of pride with employees when they bring new ideas

forward for our support and they can be directly involved in helping out," Lynn commented.

As an event sponsor, Orthollinois shows their support by contributing to the Care4 event, having employee volunteers be at an information table and even subsidizing registration fees for employees. "Orthollinois is in healthcare and we know how important it is to people's quality of life to keep them active. We are happy to support and show our employees what they are doing to make our community a better place for all of us," said Lynne.

MISSION

The Family Health Partnership Clinic will improve the health status of the community and reduce the negative economic impact of poor access to care by providing a broad spectrum of services to the under-served with compassion and respect. We recognize that as a community, we are responsible for each other.

Serving the uninsured of McHenry County since 1996

BOARD OF DIRECTORS FY 2024

Elvis Andrade	Marisol Lazaro
Greg Barry	Ellen Morton
Rafael Castaneda	Kevin Noonan
Dr. Jyothi Gogineni, Medical Director	Kimberly Reed
Katrina Greening	George Reimnitz
Linnea Kooistra	Catie Schmit
John Kretchmer	

OUR VOLUNTEER PROVIDERS

Our volunteer providers are in the clinic at least monthly. We appreciate their hard work and commitment to the underserved.

NORTHWESTERN MEDICINE

Dr. Jyothi Gogineni,
Medical Director
Dr. Nathan Kakish
Dr. Mary Riggs

DENTAL ASSISTANTS/ HYGIENISTS

Sue Bartlett
Debbi Viger

SPECIALITY DENTISTS

Dr. Joseph Baldassano
Dr. Kurt Bruksch
Dr. Robert Conlon
Dr. Dante Fiandaca
Dr. Adam Ozment
Dr. John Richard
Dr. Bryan VanOven

MERCY HEALTH SYSTEM

Dr. Paul DeHaan

INDEPENDENTS

Dr. Bonnie Bremer
Dr. Michael Lesser
Jerry Sullivan, PT
Dr. Grace Tucker, OD

DENTISTS

Dr. Joseph Hagenbruch,
Dental Director
Dr. Morgen Kaiser
Dr. Karen Song
Dr. Michael Szurek

DISPENSARY DIRECTOR

Jay Highland, PharmD

The 24th Annual Care4 Breast Cancer 5K is on Sunday, October 20th! Over 2000 participants, volunteers and sponsors gather for a morning filled with celebration, remembrance and HOPE! We know that early detection saves lives and those without health insurance are 2.5 times more likely to be diagnosed in later stages. Together, we make annual mammograms, routine preventative care, breast health education and so much more, available to the uninsured residents of our community. Visit care4breastcancer.org to sign up or donate!

We are so grateful for our Sponsor Partners that make the Care4 possible! Thank you to our Presenting Sponsors- Stryker, Blue Ribbon Millwork and Snap-on Tools. Plus, the many local small businesses across the area that join with us in making sure everyone has access to healthcare! Thank you!

