

FAMILY HEALTH PARTNERSHIP CLINIC



"WE MAY NOT BE ABLE
TO CHANGE THE WORLD,
BUT WE CAN CHANGE
THE WORLD FOR
SOME PEOPLE."

2023 GRATITUDE REPORT

PROVIDING HIGH QUALITY HEALTHCARE
REGARDLESS OF THE ABILITY TO PAY.

Letter from our E.D., Suzanne Hoban

Creating the Annual Gratitude Report always gives me a chance to reflect on the past year and celebrate the impact that we – and you – have been able to have in our community.

There have been many health policy changes in the last year – pandemic relief that has been lifted, expanded and then contracted health coverage for immigrants – and from month to month, it's challenging to predict how many people will suddenly find themselves without health insurance and nowhere to go. Regardless of the swirling and ever changing environment, our clinic continues to be a beacon of hope that has remained true to the mission and the goal of ensuring that everyone has access to high quality healthcare in our community.

This mission is rooted not just in compassion, (although there is a lot of that) but is clearly an economic benefit to our community. Early and consistent healthcare benefits all of us by reducing unnecessary hospital visits, reducing lost time from work, and keeping our community healthy. Family Health Partnership Clinic provides a valuable economic benefit to healthcare, and you are the reason for that. Your generosity allows us to continue to do this important work. So peruse these pages and revel in what YOU have accomplished this year. And know that you've made a difference.

– Suzanne Hoban

Nursing at the clinic

Early in their careers, an estimated 25% of nurses change jobs within the first few years. The number one reason for leaving is dissatisfaction with the workplace environment. Many feel underappreciated, unsupported, and unfulfilled.

But that's not the case at the Family Health Partnership Clinic. Nurses here stay loyal to the clinic and their patients for a variety of reasons. "I like helping people who do not get help other places," Karina says. Making a difference in patients' lives is why Nancy likes working here.

Information sharing is key for Patty. "You get support here from the staff," she says. "They are willing to teach each other." Further, messages shared among the staff contribute to making the clinic a collegial place for its nurses.

Cheryl volunteered for 10 years as a nurse practitioner at the clinic before coming on as staff. "I am proud to work in a community that is investing in its neighbors," she says. "It is an honor to be helping people where they are in life."

– Sarah M. Aldridge, Volunteer Contributor



Rhonda, APN & Carrie, BSN

Meeting friends at a restaurant landed one Lake in the Hills resident in the hospital and changed her life. Walking across the parking lot, Melissa, age 54, started getting dizzy fast. She did not know it, but she was having a heart attack. She had three blocked arteries, and undiagnosed type 2 diabetes.

After 10 days in ICU, Melissa was released to go home. "But I couldn't afford health insurance and hadn't been to a doctor in years," she admits. One of the staff handed her nephew a Family Health Partnership Clinic brochure and he booked her an appointment.

"I didn't know the clinic existed, but I feel fortunate to have found them," Melissa says. Her first visit was the day she got home from the hospital in March 2022. She received her diabetes medication at half the cost. When Melissa needed a follow-up echocardiogram, an ultrasound of her heart, the clinic connected her with an affordable imaging facility. "They only charged me \$350 for the ECHO," says Melissa, who would have had to pay \$3,600 out of pocket at the hospital. "That was doable."

She now monitors her blood sugar level and has revamped her diet. Melissa substitutes water for the gallon of sweetened iced tea she used to drink every few days. Further, she has eliminated sweets from her diet and eats a lot of chicken and salads. "I have learned to manage all of my health issues through the clinic," she says.

Melissa has lost 45 pounds and feels so much better. "My energy has been high and I don't get tired as easily." She attributes her improved health to the clinic staff. "I am very grateful for them."

The personal touch at the clinic sets it apart. "I'm not just another name to them," says Melissa. "They know who I am right away and why I'm there."

— Sarah M. Aldridge, Volunteer Contributor



Melissa, Lake in the Hills



As a Township Supervisor more than 20 years ago, Roger Naylor needed to find resources for the people in his community. When a young man with diabetes approached him for help in finding a clinic that he could afford, Roger found the Family Health Partnership Clinic. Roger and Wanda have watched the clinic grow over the years and offer new services like dental and vision. Although the clinic services have expanded, Wanda commented, "FHPC stays true to their mission. They have not changed direction - they are about providing care". Wanda and Roger love seeing so many volunteers giving their time. When they tell others about the clinic, they say others just marvel at what the clinic does. Roger shared, "we as a community should provide for those in need and the clinic is a shining star that does that".

— Roger & Wanda Naylor, Marengo, IL

Everyone deserves health your support made this happen



5,827
Patient visits

\$1,440,518
Value of medication
dispensed

1,417
A1C tests
performed



105
COVID Vaccines

326
New patients



466
Mental health
therapy sessions

118
Flu vaccines
given

care, and appen in 2023

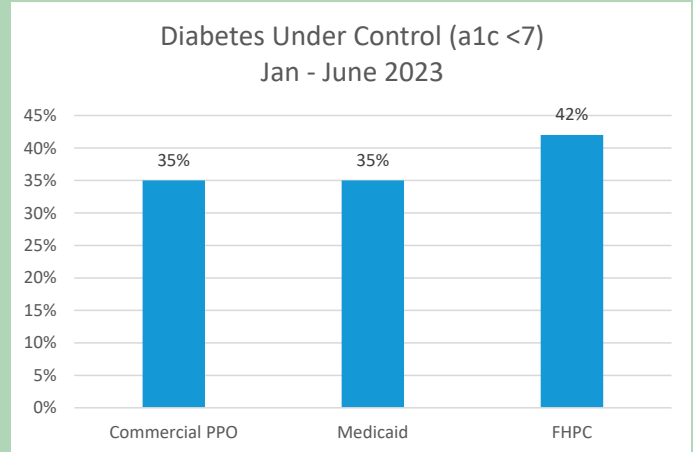


563
Medical provider
volunteer hours

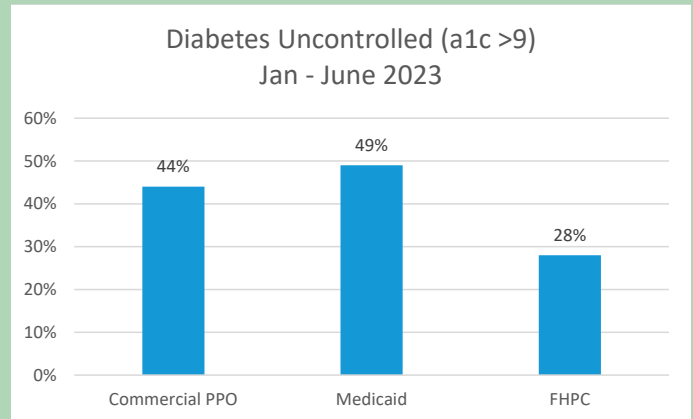
3,950
Pounds
of food



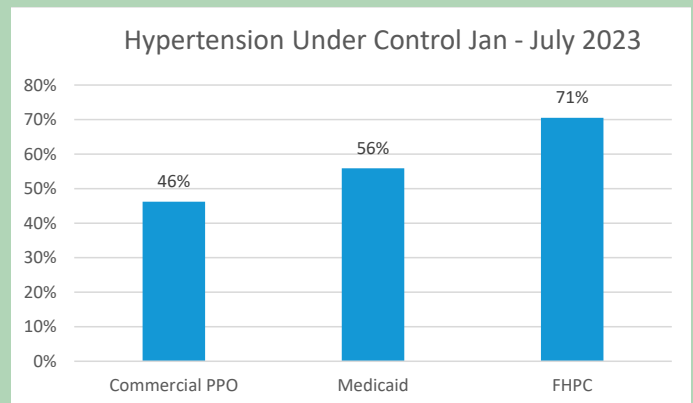
Quality Assurance Measures Jan – July 2023



Our patients with diabetes (N=239) have better control than both commercial PPO patients as well as Medicaid patients!



Remember - **lower is better!** We have fewer patients with uncontrolled A1C numbers!



Our patients with hypertension (N=221) have better control than those with private insurance or Medicaid!

Comparison data is taken from the National Commission on Quality Assurance current HEDIS data.

SUPPORTING ORGANIZATIONS



Because the Clinic does not rely on government funding for its operations, we appreciate the tremendous community support we receive. We also appreciate the businesses and organizations that have partnered with us to help deliver services to those who would otherwise go without. Some of our community partners who have provided funding, services, or in-kind contributions from the period July 1, 2022 - June 30, 2023.

The following individuals were honored or remembered at the Family Health Partnership Clinic.

IN HONOR OF

- Joan Bean
- Bill & Marcy Busse
- Dr. Joseph Cools
- Bill & Barb Dodds
- Barry Goldberg
- Maralee Gordon
- Jaci & Craig Krandel
- Craig Krandel
- Linnea & Joel Kooistra
- Steve & Sandy Nuneman
- Barbara Reiche
- Dr. & Mrs. Skopec
- Ruth Weiler
- Mike Whaley
- Brand & Mary Whitlock
- Jan Whitlock

IN MEMORY OF

- Dorothy Barkwill
- Gunnar Berglund
- Dick Burton
- Brett Decker
- Ellen Ebann
- Arline Hoban
- Joan M. Jones
- John Jones
- Shirley Mae Nemetz
- Margie Neverdosky
- William "Bill" Umbenhower
- Robert Westphal

- Abbott Laboratories Fund
- Abbvie Foundation
- Advia Credit Union
- Advocate Good Shepherd
- Ali Family Charitable Fund
- Alliance Contractors
- All Safe Self Storage
- American Community Bank & Trust
- Americares
- Anderson's Candy Shop
- Aptar
- Avient Corporation
- B & Z Electrical Contractors, Inc.
- Baxter & Woodman Cares
- Baxter Credit Union
- Bethany Lutheran Church
- Blue Ribbon Millwork
- Book Vine
- The Breakers Restaurant
- Bright Light Medical Imaging
- Brown Family Charitable Fund
- Brown-Forman Corporation
- Bucciferro Family McDonald's
- Cantina 52
- Carillion at Cambridge Oaks Homeowners Assoc.
- Colon Cancer Coalition
- Country Donuts
- Gerry & Bill Cowlin Foundation
- Cross Kicks Fitness
- Crystal Lake Bank & Trust
- Crystal Lake Brewing
- Crystal Lake Lions Club
- Crystal Lake South National Honor Society
- DeFiore Funeral & Cremation Service
- Dental Craft
- Direct Relief International
- Expert Roofing
- Family Dentistry of Woodstock
- First Congregational Church of Crystal Lake
- First Congregational Church of Huntley
- First National Bank of Omaha
- Foglia Family Foundation
- Full Circle Foundation
- Gavers Community Cancer Foundation
- The Goal Line
- Google
- Grace Lutheran Endowment Fund
- Great Lakes Credit Union
- Kay & Jack Grossman Charitable Foundation
- Law Office of Christopher Haaff
- Harvard Factory Automation
- Hoffman Orthodontics Ltd.
- Holzlager Brewing Company
- Illinois Association of Free and Charitable Clinics
- Illinois Public Health Association, Inc.
- Isabel's Family Restaurant
- JP Morgan Chase Foundation
- Jude's
- Kessler Family Foundation
- Kishwaukee Brewing Co.
- Knaack Foundation
- Kraft Heinz
- Kunes Family Foundation
- Lankford Construction Company
- La Rosita Supermarket
- Local Order of Moose Woodstock Lodge
- Marengo Tool & Die Works
- Master Card Employee Engagement Fund
- McHenry County Community Development Block Grant
- McHenry County Department of Health
- McHenry County Living
- McHenry County Mental Health Board
- McHenry Radiologists & Imaging Associates
- Mental Health Resource League
- Mercy Health System
- Morgan Stanley
- Morrissey Family Businesses
- Music in Motion
- Naturally McHenry County
- Never Ending Cycles
- Northwest Herald
- Northwestern Medicine
- Nunda Township Community Gardeners
- Old National Bank
- Orthollinois
- Peet Frate Line
- Pink Door Thrift Shop
- Prairie Ridge High School Cheer
- Prevent Cancer Foundation
- Primrose School of Algonquin
- Quest Diagnostics
- Real Woodstock
- Reliant Contract Glass, Inc.
- Ridgefield-Crystal Lake Presbyterian Church
- Ruggero X Partnership
- Salon MACKK
- Sam's Club
- Sasser Family Companies
- Snap-On Tools
- Sofie's Whiskey & Wine
- Star 105.5
- Starbucks
- John Sullivan-State Farm Insurance
- Steffan's Jewelers
- Stryker
- Tellenar, Inc.
- The Community Foundation for McHenry County
- Belle Allen Fund
- Yager Family Fund
- The Mather Group
- The Oaks of Algonquin Senior Living
- Thrivent Financial for Lutherans
- Tree of Life Unitarian Universalist Congregation
- Trinity Lutheran Church
- United Way of Greater McHenry County
- VNA Foundation
- Waggin' Tails Rescue
- Walmart
- Wear Did U Get That?
- Weinrich Law Firm
- Wells Fargo
- Willow Springs Foundation
- Wolf Eyecare
- Woodstock Independent
- Woodstock Rotary Foundation
- Woodstock Sterile Solutions
- Zebra Technologies

PARTNERS

B&Z Electrical Contractors

John & Anita Barger, owners of B&Z Electrical Contractors, Woodstock, had a vision 38 years ago to offer customized electrical expertise to clients who were making specific architectural and design installations or changes. Their elite clients from across the country rely on B&Z's ability to deliver complex designs on budget. They have been supporting the clinic through donations and sponsorships for more than 20 years!

"There is nothing else like it, all the volunteerism and how people step up for the clinic including doctors," John shared. "I feel that business people have an obligation to support important causes like the clinic and it always stuck with me how difficult it would be without insurance".



STATEMENT OF ACTIVITIES

Revenue

Grants	1,138,502
Contributions	910,392
Program Service Fees	339,702
Donated Goods & Services	200,208
Special Events	283,649
Investment Income (Net)	(31,575)
Total Revenue	2,904,028

Expenses

Medical Services	1,750,742	83%
Management & General	168,861	8%
Fundraising	179,924	9%
Total Expenses	2,099,527	

Change in Net Assets	804,501
Net Assets Beg. of Year	4,112,427
Net Assets End of Year	4,916,928



De Fiore Funeral & Cremation Service

Carol De Fiore, owner of De Fiore Funeral & Cremation Service, Huntley, said she learned about the clinic in Leadership Greater McHenry County and found that the clinic provides resources that she never thought about before. For 30 years, Carol has been a funeral director helping people during difficult times. "I feel very blessed to be able to do this work," she said. "The fact that the clinic even exists is amazing," Carol commented. "The fact that the clinic has fresh produce, doctors to provide treatment and meds is a great example of how this community gives back," Carol said. She is happy to be able to support the clinic and to refer families if they could use the clinic's services.

All Safe Self Storage

Sherry Phoenix, Manager of All Safe Self Storage, Lake in the Hills & McHenry, learned about the clinic through her lifelong friend. She loved hearing about the high quality healthcare the clinic provides, but also how it helps patients access food and other services. Sherry said it is "all about fulfilling a need in our community". All Safe Self Storage is a family business started in 1995 with locations in Lake in the Hills and McHenry with over 1,300 units for storage. Sherry has been donating to the clinic's Community Garden program, volunteered for Pedalpalooza, ran in the Care4 Breast Cancer race, and is a recurring monthly donor to the clinic. Sherry commented, "if more people could make regular donations, just think of all of the good we could do in our own backyard."



MISSION

The Family Health Partnership Clinic will improve the health status of the community and reduce the negative economic impact of poor access to care by providing a broad spectrum of services to the under-served with compassion and respect. We recognize that as a community, we are responsible for each other.

Serving the uninsured of McHenry County since 1996

BOARD OF DIRECTORS FY 2023

Elvis Andrade	John Kretchmer
Greg Barry	Marisol Lazaro
Rafael Castaneda	Ellen Morton
Dr. Jyothi Gogineni, Medical Director	Kevin Noonan
Katrina Greening	Kimberly Reed
Sue Grossinger	George Reimnitz
Linnea Kooistra	Dawn Roznowski
	Catie Schmit

OUR VOLUNTEER PROVIDERS

Our volunteer providers are in the clinic at least monthly. We appreciate their hard work and commitment to the underserved.

NORTHWESTERN MEDICINE

Dr. Jyothi Gogineni,
Medical Director
Dr. Nathan Kakish
Dr. Mary Riggs

DENTAL ASSISTANTS/ HYGIENISTS

Sue Bartlett
Staci LoBosco
Debbi Viger

MERCY HEALTH SYSTEM

Dr. Paul DeHaan

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Dr. Michael Lesser
Jerry Sullivan, PT
Dr. Grace Tucker, OD

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Dr. Dante Fiandaca
Dr. Adam Ozment
Dr. John Richard
Dr. Bryan VanOven
Dr. Anupama Sridhar

DISPENSARY DIRECTOR

Jay Highland, PharmD

It's not too late to support Care4 October 22! Sign up today!

