

**Family Health Partnership Clinic  
Health Coach  
Full Time**

**Reports to:** Clinical Manager/Nurse Coach

**Interacts with:** Care Manager, Patients, Community Members, Medical Professionals

**Role:** The role of the Health Coach is to help patients achieve their highest level of health using motivational techniques and personalized interaction.

**Duties:**

- Assists patients in understanding their health challenges
- Under the medical professional's direction, assists patients in understanding options for care
- Provides individualized health coaching to patients to achieve their health objectives
- Supports patients in learning how to make good choices for themselves
- Creates and adapts wellness objectives to overcome barriers to good mental and physical health based on the needs of and input from patients
- Works closely with the Care Manager to engage patients in appropriate services and resources and assist with coordination of care
- Informs community members in learning about various services to help meet wellness goals
- Helps to bridge communication barriers between medical providers and patients
- Completes all tracking and reporting requirements for outcomes and evaluation

**Experience and Skills:**

- Some basic medical background is required
- Must be able to learn and then teach a health curriculum
- Fluency in English and Spanish, both oral and written
- Ability to transmit medical information accurately
- Ability to prepare and deliver presentations to groups
- Willingness to learn about a variety of procedures to better assist patients in their understanding of the screening and treatment
- Ability to work in a variety of settings with a variety of people, both patients and medical professionals
- Compassion and an empathetic demeanor is critical
- Flexibility and ability to work in a team setting

**Education:**

- Two year degree preferred